



GeM
Government
e Marketplace



RDP | Desk PC™



Desk PC™

Most affordable Modern Desktop PC *for*
Business Use



intel®  Windows 10 Pro

RDP®

RDP | Product Philosophy



Most affordable

we design products to give more value than what you pay for & we ensure the best customer experience at all touchpoints.



High Quality

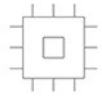
performance & reliability of the product are the two paramount metrics literally product development teams lives with.



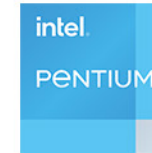
On-time Support

we call on-time every time, a robust ticketing system, SLA's & SOP's are always helping us to improve the bar every day.

Available Options...



Processors & Generations



9th Gen, 10th Gen, 11th Gen

3.4 GHz to 6 GHz

2 to 10 Cores

4MB to 20MB cache



RAM

4GB to 128GB DDR4 (1866 - 2933 MHz)



Storage

HDD: 500GB to 10TB, SSD: 64GB to 5TB, M.2: 64GB to 2TB



Monitor

19 Inch to 27 Inch (HD, FHD, IPS)

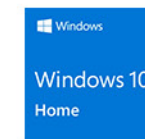


Keyboard & Mouse

Membrane, Mechanical



Operating System & Applications Software





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Desk PC™



BIS Approved Models

L1 Purchase

Bid/RA



IS 13252



R-66001660



BIS Model No's



Desk PC 109

Desk PC 119

Desk PC 129



Desk PC 107

Desk PC 117

Desk PC 127



Desk PC 105

Desk PC 115

Desk PC 125



Desk PC 103

Desk PC 113

Desk PC 123

1000+ SKU's Listed in GeM

Authentications & Certifications



Genuine Microsoft Label
(GML)

Intel Hologram



Bureau of Indian
Standards (BIS)



On-Time Support [OTS]



① support@rdp.in ② rdp.in/contactus ③ 040 4816 1111



PAN India Support

2 Hrs

Initial
Response time

4 Hrs

Inside Technical
Support



On-Site
Support



Auth Support
Centers (ASC)



Pick Repair
Drop (PRD)



Download SLA Timelines from
www.rdp.in/contactus page



Support process is 100% Digital
(Ticket Creation to Close)

Few of our GeM Customers



59 Engineer Regiment
Indian Army



Employees' Provident
Fund Organisation



Indian Council of
Agricultural Research



Maratha Light
Infantry



Un compromised customer experience...



On-Time Response [OTR]

Communication is the key in any relation, when comes to business it is everything, we'll ensure OTR from all teams at all the touch points (be it pre-sales, during sales, delivery, after sales & retention) proactively.



On-Time Delivery [OTD]

SCM (Supply Chain Management) team in RDP backed with strong PPT (People, Process, Technology) we connected logistic partners apps to our ERP to automate both forward and reverse logistics on-time.



On-Time Support [OTS]

RDP has a robust mechanism to handle support queries thru support CRM to ensure every support ticket is resolved within the SLA, we call this as 'On-Time Support' every time !!!



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Desk PC™



Made-to-Order

For Special Govt/GeM Projects



ThinBook's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 4GB/8GB, Storage 32GB to 2TB
- Screen sizes from 11.6"/14.1"/15.6" In IPS/FHD



Tablet's

- Available In 7"/8"/10" (In IPS/HD/FHD)
- Wifi/3G/4G/LTE/5G, Internal Storage 32GB-128GB
- Processor Dual/Quad/Octa Core, Ram 1GB-8GB



All-In-One PC's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 15.6"/18.5"/21"/23"/27" In IPS/FHD



360° / Detachable

- Available In Atom, Celeron, Pentium, Core i3/i5
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 11.6"/13.3" In IPS/FHD



Mini / Desktop PC

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 18.5"/21"/23"/27" In IPS/FHD



Servers

- Servers & Workstations available In Xeon Series
- Ram 8GB to 256GB, Storage 2TB to 80TB
- Available In Desktop & Rack Mount form factor

For more Details



✉ sales@rdp.in

🌐 www.rdp.in

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RDP®