



**GeM**  
Government  
e Marketplace



**RDP** | Rock



Rock

## Most Affordable Server *for* Business Use



# **RDP** | Product Philosophy



## **Most Affordable**

*we design products to give more value than what you pay for & we ensure the best customer experience at all touchpoints.*



## **High Quality**

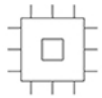
*performance & reliability of the product are the two paramount metrics literally product development teams lives with.*



## **On-Time Support**

*we call on-time every time, a robust ticketing system, SLA's & SOP's are always helping us to improve the bar every day.*

## Available Options...



### Processors & Generations



Intel Xeon: 2nd/3rd Gen Intel® Xeon® Scalable Processors

AMD EPYC™ 7000 Series Processors



### RAM

32GB to 6TB



### Storage

SATA HDD: No limitation, SAS HDD: No limitation ,  
SATA SSD: 128GB - 8TB , NVMe SSD: 128 GB to 4TB

Supports 8/12 SATA HDD/SAS Hot swap drive Bays



### Form Factor

Rack/Tower 1U, 2U, 3U, 4U, 5U



### Operating System & Applications Software





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BIS Approved Models

L1 Purchase

Bid/RA



IS 13252



R-66001872

BIS Model No's



Rock XET  
Rock XER



Rock XPT  
Rock XPR



Rock XGT  
Rock XGR



Rock XST  
Rock XSR



Rock XBT  
Rock XBR



Rock ART



100+ SKU's Listed in GeM

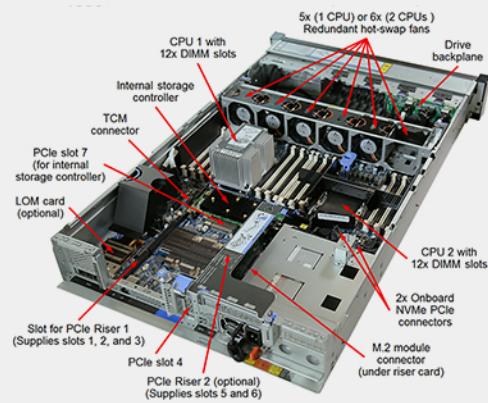
# Authentications & Certifications



Bureau of Indian  
Standards (BIS)



# Rock



# On-Time Support [OTS]



PAN India Support

① [support@rdp.in](mailto:support@rdp.in) ② [rdp.in/contactus](http://rdp.in/contactus) ③ 040 4816 1111

**2 Hrs**

Initial  
Response time

**4 Hrs**

Inside Technical  
Support



On-Site  
Support



Auth Support  
Centers (ASC)



Pick Repair  
Drop (PRD)



Download SLA Timelines from  
[www.rdp.in/contactus](http://www.rdp.in/contactus) page



Support process is 100% Digital  
(Ticket Creation to Close)

## Few of our GeM Customers



59 Engineer Regiment  
Indian Army



Employees' Provident  
Fund Organisation



Indian Council of  
Agricultural Research



Maratha Light  
Infantry



Un compromised customer experience...



## On-Time Response [OTR]

*Communication is the key in any relation, when comes to business it is everything, we'll ensure OTR from all teams at all the touch points (be it pre-sales, during sales, delivery, after sales & retention) proactively.*



## On-Time Delivery [OTD]

*SCM (Supply Chain Management) team in RDP backed with strong PPT (People, Process, Technology) we connected logistic partners apps to our ERP to automate both forward and reverse logistics on-time.*



## On-Time Support [OTS]

*RDP has a robust mechanism to handle support queries thru support CRM to ensure every support ticket is resolved within the SLA, we call this as 'On-Time Support' every time !!!*



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# Made-to-Order

For Special Govt/GeM Projects



ThinBook's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 4GB/8GB, Storage 32GB to 2TB
- Screen sizes from 11.6"/14.1"/15.6" In IPS/FHD



Tablet's

- Available In 7"/8"/10" (In IPS/HD/FHD)
- Wifi/3G/4G/LTE/5G, Internal Storage 32GB-128GB
- Processor Dual/Quad/Octa Core, Ram 1GB-8GB



All-In-One PC's

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 15.6"/18.5"/21"/23"/27" In IPS/FHD



360° / Detachable

- Available In Atom, Celeron, Pentium, Core i3/i5
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 11.6"/13.3" In IPS/FHD



Mini / Desktop PC

- Available In Atom, Celeron, Pentium, Core i3/i5/i7
- Ram 2GB/4GB/8GB, Storage 64GB to 2TB
- Screen sizes from 18.5"/21"/23"/27" In IPS/FHD



Servers

- Servers & Workstations available In Xeon Series
- Ram 8GB to 256GB, Storage 2TB to 80TB
- Available In Desktop & Rack Mount form factor

# For more Details



✉ [sales@rdp.in](mailto:sales@rdp.in)

🌐 [www.rdp.in](http://www.rdp.in)

## Disclaimer

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**RDP®**